



Hillrom™



The Welch Allyn® Service Hub

EMPOWERING YOU THROUGH ACCESS AND INSIGHTS

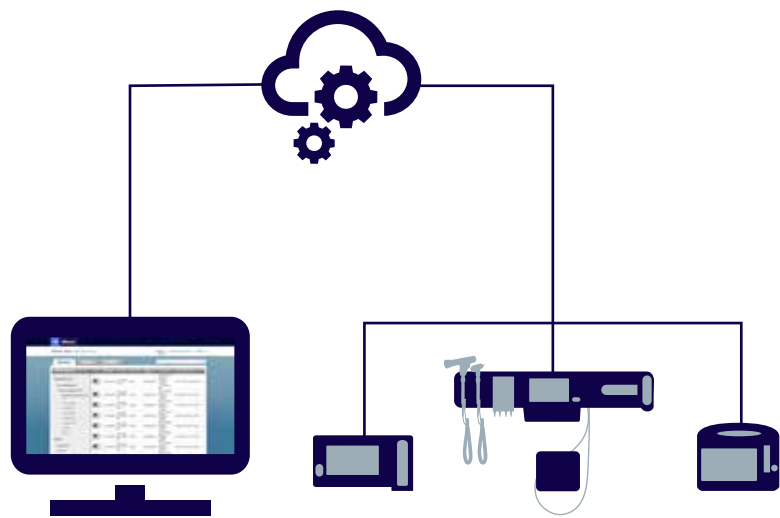
With a customized workflow specific to your organization, the Service Hub allows you to monitor and manage your connected devices—all from the convenience of your computer.

Maximize Uptime to Protect Your Investment and Your Staff's Time.

- Manage all of your Welch Allyn Connex equipment, including vital signs devices, central stations and servers
- Monitor sensor usage, battery cycles, log files, firmware and active processes
- Remotely deploy software updates* and configuration files
- Our simple and secure solution utilizes service data only, and no patient health information is transferred.

*Welch Allyn Connex Spot Monitor only

SERVICE DATA CLOUD



**WELCH ALLYN
SERVICE HUB**

**WELCH ALLYN CONNEX® VITAL SIGNS
DEVICES, CENTRAL STATIONS & SERVERS**

WELCH ALLYN SERVICE HUB SPECIFICATIONS

APPLICATION SERVICE	PROTOCOL
PartnerConnect Agent	TCP
Welch Allyn Service Monitor	TCP
Welch Allyn Service Hub	TCP (HTTPS)
File Outbound Types	.log, .zip, .txt
File Inbound Types	.tar.gz, .tar, .seq, .wsf, .pim, .xml, .txt, .pdf

WELCH ALLYN SERVICE HUB SYSTEM REQUIREMENTS AND SPECIFICATIONS

Server/System OS	Windows® Server 2008; Windows Server 2012 R2; Windows Server 2016; Windows Server 2019
Performance Limits	500 devices per server, can be installed on multiple servers Devices must be configured for NRS
Browsers Supported	Internet Explorer 11 and higher; Google Chrome™ version 69 and higher; Apple Safari® iOS 11 and higher
Server Computer Requirements	1.4 GHz 64-bit processor; 8GB RAM; 32GB Disk Space
Network Connection	NIC, 1GB or higher recommended

SUPPORTED CONNEX DEVICES AND VERSIONS

Connex Spot Monitor	1.24 or later
Connex Vital Signs Monitor 6000 series	2.X or later, except v2.40.x
Connex Integrated Wall System	2.X or later, except v2.40.x
ProBP™ 3400	1.0 or later
Connex CS (Central Station Server)	1.8x, 1.7x
Connex CS (Central Station Client)	1.8x or later
Connex CS (Central Station Standalone)	1.8x or later
Cerner VitalsLink	Cerner VitalsLink with Network Connectivity Engine (NCE) NCE 5.0 or later

To learn how the Welch Allyn Service Hub can empower you and your team, contact your Hillrom representative or call 1-800-267-2337 to speak with a customer service representative.



[hillrom.com](https://www.hillrom.com)

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