SMARTCARE™ SERVICES

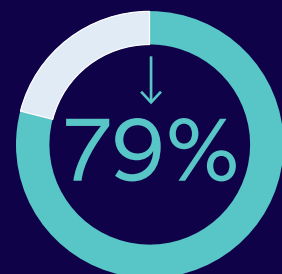## PROTECTING PATIENTS WITH PROACTIVE SERVICES

We understand the impact downed equipment can have on you and your patients.

Nurses are left using potentially unsafe equipment until a replacement is found, while patients are put at risk and care is interrupted. All of this could be avoided with proper preventive maintenance.

The SmartCare Protection+ service plan can reduce interruptions in care, allowing you to focus on what's really important - your patients.

Service Results

- Assess risk early & often
- Improve patient safety & clinical outcomes
- Experience fewer interruptions in care
- Enhance product performance
- Reduce repair costs
- Stay compliant with regulations

79%

DECREASE IN INTERRUPTIONS[1]

A comprehensive preventive maintenance program has been shown to decrease interruptions in care by 79%.[1]

Bed Preventive Maintenance (PM) Checklist*

Inspection Category	Potential Clinical Impact
✔ Mattress	Reduce the risk of potential infections due to fluid ingress
✔ Siderails	Properly functioning siderails can help reduce patient falls
✔ Scale System	Accurate patient weight is important when setting bed exit alarms and when used for dosing medications
✔ Functional Controls	Caregiver and patient controls are relied on for comfort, safety and care
✔ Brake & Steer System	When working properly, can help prevent caregiver injuries

*Partial checklist.

Protect your new investments and save from the start with SmartCare™ Protection+

- Hillrom certified technicians
- 24/7 online documentation
- Scheduled preventive maintenance
- On-site repairs
- OEM replacement parts
- 10% off parts and fee-for-service

SmartCare Protection+ is a discounted service plan available for up to three years post standard one year warranty.

For more information, please contact your Hillrom sales representative at 1-800-267-2337.

hillrom.com