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## End of Service Support Notification

To: Welch Allyn Customers

From: Kristin Daly

Date: March 13, 2017

Re: 2.5 Volt Full Size Diagnostic Products

Dear Welch Allyn Customer,

Effective immediately, the 2.5 Volt Full Size Diagnostic Products have reached End of Service Support and Welch Allyn has determined that ***all Technical Phone, Service, Calibration and Parts Support activities will be discontinued for the products listed below.***

The 3.5 Volt Diagnostic Series is available as a replacement product. Please note that you will need to replace the whole unit since 2.5V products are not compatible with the 3.5V products.

Affected part numbers are listed in the table below:

Part Number	Description
12210	2.5V OPHTHALMOSCOPE SET
12212	2.5V OPHTHALMOSCOPE SET
12214	2.5V OPHTHALMOSCOPE SET
12222	2.5V OPHTH SET
12224	2.5V OPHTH SET
12226	2.5V OPHTH SET
17341	2.5V STREAK RETINOSCOPE SET
17342	2.5V STREAK RET SET (EUR)
17344	2.5V STREAK RET SET (UK)
17346	2.5V STREAK RET SET (AUS)
17347	2.5V STREAK RETINOSCOPE SET
17371	2.5V STREAK RET/OPHTH SET
17372	2.5V STREAK RET/OPHTH SET (EUR)
17374	2.5V STREAK RET/OPHTH SET (UK)
17376	2.5V STREAK RET/OPHTH SET (AUS)
17377	2.5V STREAK RET/OPHTH SET
24210	2.5V HALOGEN OTOSCOPE SET
24211	2.5V HAL OTOSCOPE SET SFT CS

24212	2.5V HALOGEN OTOSCOPE SET
24213	2.5V HAL OTOSCOPE SET SFT CS
24214	2.5V HALOGEN OTOSCOPE SET
24215	2.5V HAL OTOSCOPE SET SFT CS
92410	2.5V HAL OTOSCP/OPHTH SETS
92411	2.5V HAL OTOSCP/OPHTH SETS
96510	2.5V OTO-HAL OPHTHAL SET-VET
96511	2.5V OTO-HAL OPHTHAL SET-VET
96560	2.5V OTO-HAL OPHTHAL SET-VET
96561	2.5V OTO-HAL OPHTHAL SET-VET
96710	2.5V OTO-HAL OPHTHAL SET-VET
96711	2.5V OTO-HAL OPHTHAL SET-VET
96722	2.5V OTO-HAL OPHTH SET-VET-IEC
96723	2.5V OTO-HAL OPHTH SET-VET-IEC
96724	2.5V OTO-HAL OPHTH SET-VET-IEC
96725	2.5V OTO-HAL OPHTH SET-VET-IEC
96726	2.5V OTO-HAL OPHTH SET-VET-IEC
96727	2.5V OTO-HAL OPHTH SET-VET-IEC
96760	2.5V OTO-HAL OPHTHAL SET-VET
96761	2.5V OTO-HAL OPHTHAL SET-VET
96762	2.5V OTO-HAL OPHTH SET-VET-IEC
96763	2.5V OTO-HAL OPHTH SET-VET-IEC
96764	2.5V OTO-HAL OPHTH SET-VET-IEC
96765	2.5V OTO-HAL OPHTH SET-VET-IEC
96766	2.5V OTO-HAL OPHTH SET-VET-IEC
96767	2.5V OTO-HAL OPHTH SET-VET-IEC
98010	2.5V DIAG OTO-HAL OPHTH SET
98011	2.5V DIAG OTO-HAL OPHTH SET
98060	2.5VOPER OTO-HAL OPHTH SET
98061	2.5V OPER OTO-HAL OOPHTH SET
98500	DIAGNOSTIC SET - 2.5V
98502	DIAGNOSTIC SET - 2.5V
98504	DIAGNOSTIC SET - 2.5V
98505	2.5V HAL. OTO/OPHTH. SET
98510	2.5V DIAG OTO-HAL OPHTH SET
98511	2.5V DIAG OTO-HAL OPHTH SET
98512	HALOGEN DIAG SET 2.5V - IEC
98514	HALOGEN DIAG SET 2.5V - IEC
98516	HALOGEN DIAG SET 2.5V - IEC
98560	2.5V OPER OTO-HAL OPHTH SET
98561	2.5V OPER OTO-HAL OPHTH SET
98602	DIAGNOSTIC SET-2.5V-EXPORT
98710	2.5V DIAG OTO-HAL OPHTH SET
98711	2.5V DIAG OTO-HAL OPHTH SET
98713	2.5V DIAG OTO-HAL OPH SET-IEC
98714	2.5V DIAG OTO-HAL OPH SET-IEC
98715	2.5V DIAG OTO-HAL OPH SET-IEC
98716	2.5V DIAG OTO-HAL OPH SET-IEC

98717	2.5V DIAG OTO-HAL OPH SET-IEC
98760	2.5V OPER OTO-HAL OPHTH SET
98761	2.5V OPER OTO-HAL OPHTH SET
98762	2.5V OPER OTO-HAL OPH SET-IEC
98763	2.5V OPER OTO-HAL OPH SET-IEC
98764	2.5V OPER OTO-HAL OPH SET-IEC
98765	2.5V OPER OTO-HAL OPH SET-IEC
98766	2.5V OPER OTO-HAL OPH SET-IEC
98767	2.5V OPER OTO-HAL OPH SET-IEC

<b>Accessories/Spare Parts</b>	
<b>Part Number</b>	<b>Description</b>
11410	2.5V OPHTHALMOSCOPE-EXPORT
11411	2.5V OPHTHALMOSCOPE-HALGN LAMP
11470	2.5V HALOGEN OPHTH
11475	2.5V HALOGEN OPHTH-EXPORT
17200	2.5V STREAK RETINOSCOPE
17201	2.5V STREAK RET. OBS.2003
20090	2.5V OTOSCOPE SET VACUUM LAMP
20092	2.5V OTOSCOPE SET VACUUM LAMP
20094	2.5V OTOSCOPE SET VACUUM LAMP
20100	2.5V PNEUMATIC OTOSCOPE
20101	2.5V PNEUMATIC OTOS W/O SPECS
20106	2.5V OTOSCOPE W/SPECIAL LENS
20107	2.5V SPCL-LENS-OTOSCO-W/O SPEC
20150	2.5V OTO-12 DIOPTR LENS
20151	2.5V OTO-12 DIOPTR W/O SPECS
20160	2.5V DIAGNOSTIC OTOSCOPE-VET
20161	2.5V OTOSCOPE W/O SPECS-VET
21300	2.5V OTOSCOPE SET-VACUUM LAMP
21302	2.5V OTOSCOPE SET-VACUUM LAMP
21304	2.5V OTOSCOPE SET-VACUUM LAMP
21600	2.5V OPERATING OTOSCOPE
21601	2.5V OPERAT OTOSCOPE W/O SPECS
21660	2.5V OPERATING OTOSCOPE-VET
21661	2.5V OTOSCOPE W/O SPECS-VET
23570	2.5V OTOSCOPE
24030	2.5V DIAG OTOSCOPE-EXPORT
24031	2.5V HAL DIAG OTOSCOPE
24032	2.5V HAL DIAG OTOS W/INSUFF
24033	2.5V HAL DIAG OTOS W/O SPECS
24035	2.5V HAL DIAG OTOSCP W/O SPECS
26000	2.5VBIVALVE NASAL SPECULUM
27200	2.5V LARYNX ILLUMINATOR
27250	NASOPHARYNX ILLUMINATOR-2.5V
27270	NASOPHARYNX ILLUMINATOR-2.5V
28000	2.5V TONGUE BLADE HOLDER
41000	2.5V FINNOFF TRANSILLUMINATOR

41001	2.5V FINNOFF TRANSILL W/FILTER
43200	2.5V CURVED TRANSILLUMINATOR
70000	2.5V BATTERY HANDLE-LARGE
70001	2.5V BATTERY HANDLE-LARGE
70500	HANDLE
70700	2.5V RCHG HNDL (70755)
70710	2.5V RCHG HANDLE ONLY UL & CSA
70715	2.5V RCHG HANDLE W/CHGR-UL/CSA
70720	2.5V RCHG. HANDLE ONLY-IEC
70750	2.5V RECHARGEABLE BOTTOM SECT.
70754	2.5V RECH BOTTOM SECTION-IEC
70762	2.5V RCHG HNDL (70755)
70764	2.5V RCHG HNDL (70755)
70766	2.5V RCHG HNDL (70755)
71221	DSK PWR SOURCE W/2.5V HDLS-IEC
71500	2.5V RCHG HANDLE F/DESK CHGR
72000	2.5V RECHARGEABLE BATTERY –RED
74990	2.5V LOCK RING ASSY

Please visit [www.welchallyn.com](http://www.welchallyn.com) for more details on the 3.5V Diagnostic Series Product Line. If you have any questions regarding this notification, please contact Welch Allyn Customer Care at 800.535.6663.

Thank you,

Kristin Daly  
Global Marketing Specialist, Physical Assessment