



Corporate Headquarters

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Date: July 10, 2015

Re : End of Service Support Notification – AM232 Manual Audiometer &TM262 Auto Tym

To: Welch Allyn Distributors / Customers

From: Nadja Briscoe, Marketing Physical Assessment

In August 2010 the AM232 Manual Audiometer &TM262 Auto Tym product lines reached the End of Manufacturing and were no longer offered for sale.

Effective immediately, all Technical Phone, Repair / Service, Calibration and Parts Support activities will be discontinued for the AM232 & TM262 product lines.

The AM282, which replaces the current AM232, continues to provide multiple frequencies (125 Hz to 8000 Hz) and wide intensity range in a compact, light-weight screening audiometer. The TM286 Auto Tym, which replaces the TM262, provides a flexible, screening product for tympanometry, acoustic reflex measurements and audiometry in a portable design.

Should you have any questions regarding this information, please don't hesitate to contact Welch Allyn Customer Care, www.welchallyn.com

For your reference, a detailed list of the affected part numbers is provided below:

Discontinued Part Number:

Material	Description
232XX, 262XX (All Models)	AM232 Manual Audiometer &TM262 Auto Tym
102268, 102281, 102280, 102269	POWER SUPPLY W/CORD TM262/AM232 – All Voltages

Regards,

Nadja Briscoe
Marketing Manager